

Public-Private Collaborations for Safety Management Enhancement

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Our Safety Pillars

Safety Regime



Safety Leadership



Safety Culture



**Send A Report on
Aviation Hazards**

Voluntary Reporting in Singapore's Aviation Ecosystem

Aviation Companies

- Company-specific VRS channels, e.g. airlines, MROs, etc
- For company personnel



Aerodrome Community

- Changi SWEET app
- For workers in the airport, ground handlers, aerodrome contractors, etc



Voluntary Reporting Systems (VRS) in Singapore Aviation

Air Navigation Service (ANS) Provider

- SCORE VRS platform
- For ANS and Air Traffic Control Officers

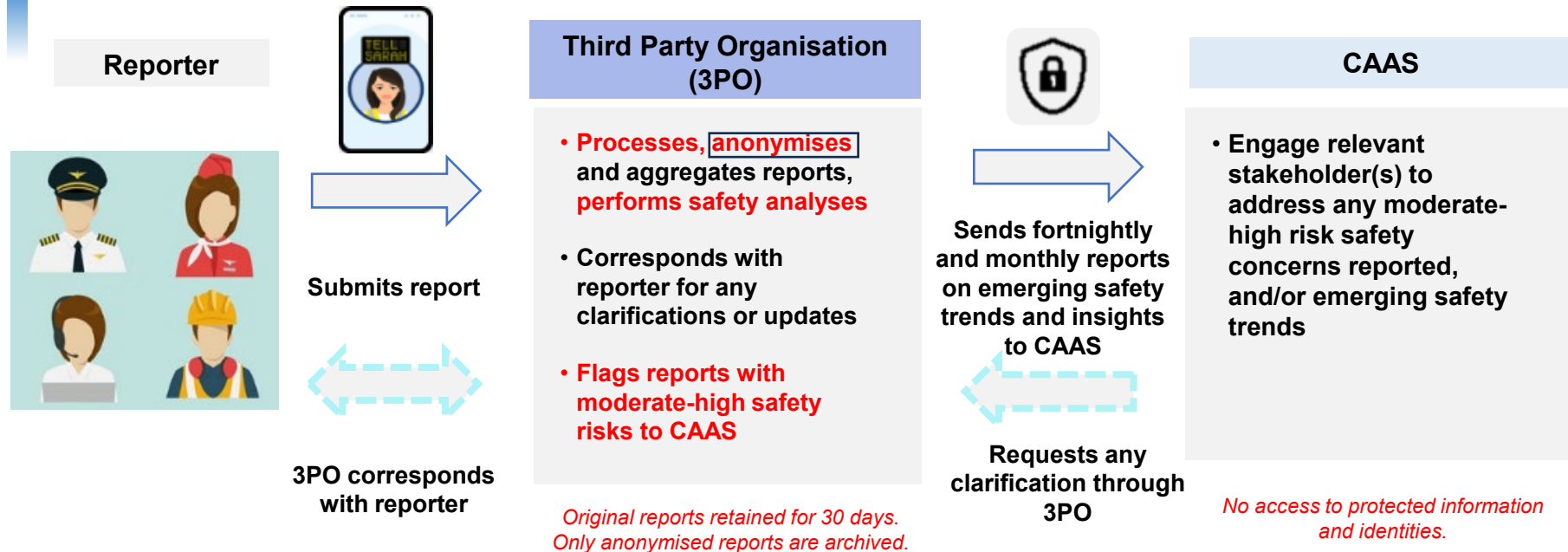


State Level VRS

- *Tell Sarah*
- For anyone to report an aviation safety hazard or concern (aviation community and public)



How Tell Sarah Works



LEGAL PROTECTION

- Air Navigation Act and Air Navigation (Voluntary Reporting) Rules
- Restricts disclosure by third party
- Restricts use of report for punitive purposes

What You Can *Tell Sarah*



Any aviation-related hazards encountered locally or overseas, in-flight or on ground



Unsafe processes or practices that might pose risks to aviation safety



Lessons learnt from personal experiences or missteps that were corrected

***Tell Sarah* does not replace the existing reporting channels in respective organisations, it is a complementary voluntary reporting platform to tap on.**

What You Should Not *Tell Sarah*



Mandatory occurrence reports, e.g. accidents, and reportable safety matters



Events that do not concern aviation safety (i.e. personal disputes, feedback on airline or airport service)



Illegal acts or criminal activities



Work with Industry Stakeholders to create Awareness about Tell Sarah!

Involvement of aviation community on promotional videos

Tell Sarah: The importance of voluntary reporting



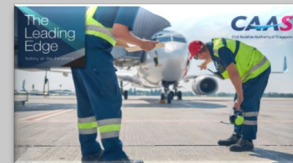
Coordinated Outreach at industry's event



Sharing of out how voluntary reports made through *Tell Sarah* prevented incidents and kept aviation safe.

Safety in Your Hands: When Speaking Up Makes a Difference

Keeping Aviation Safe Through Voluntary Reporting



2025 Korea Aviation Safety Forum

2025 대한민국항공안전포럼

Thank you!

